Initiating Coverage Datamatics Global Services Ltd.

June 12, 2023





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fundamental ANALYSIS_





| Industry | LTP | Recommendation | Base Case Fair Value | Bull Case Fair Value | Time Horizon | |
|---------------------|------------|---|----------------------|----------------------|--------------|--|
| IT Enabled Services | Rs. 542.25 | Buy in the Rs 532-552 band & add more on dips to Rs. 477-495 band | Rs. 599 | Rs. 641 | 2-3 quarters | |

1AT Our Take:

| HDFC Scrip Code | DATMAT |
|------------------------|------------|
| BSE Code | 532528 |
| NSE Code | DATAMATICS |
| Bloomberg | DATA IN |
| CMP June 09, 2023 | 542.25 |
| Equity Capital (Rs Cr) | 29.5 |
| Face Value (Rs) | 5.0 |
| Equity Share O/S (Cr) | 5.9 |
| Market Cap (Rs Cr) | 3,196.5 |
| Book Value (Rs) | 177.8 |
| Avg. 52 Wk Volumes | 158,628 |
| 52 Week High | 577.6 |
| 52 Week Low | 256.4 |

| Share holding Pattern % (March, 2023) | | | | | | | | |
|---------------------------------------|-------|--|--|--|--|--|--|--|
| Promoters | 70.9 | | | | | | | |
| Institutions | 2.7 | | | | | | | |
| Non Institutions | 26.4 | | | | | | | |
| Total | 100.0 | | | | | | | |



Fundamental Research Analyst Abdul Karim <u>Abdul.karim@hdfcsec.com</u> Datamatics Global Services Ltd. is a technology solution and services company, providing solutions for data driven businesses to enhance their productivity and customer experience. The company is engaged in three key segments—digital operations, digital experience and digital technology. The company's customer base is diversified across various sectors, such as BFSI, manufacturing, hospitality, publishing, and international organisations, among others. The company has also developed products in robotics process automation, advanced analytics, business intelligence, and automated fare collection. Datamatics is headquartered in Mumbai, with offices across North America, Europe, Australia and Asia, through its subsidiaries.

Datamatics plans to concentrate on Digital Transformation, Intelligent Automation, Automatic Fare Collection (AFC), using its proprietary IP Products (TruCap+,TruBot, iPM, TruBI, TruAI, TruFare). The company's Digital Operation segment, which contributed 43% in FY23, is expected to report high volume of new work in the next 5 years, including industry-vertical-oriented operations and enterprise back office operations. Overall the demand environment looks positive. The deal pipeline for the next year remains strong and the company is likely to add clients going forward. We expect that the company could report 16.5% and 15% revenue growth in FY24E and FY25E, respectively.

Valuation & Recommendation:

Datamatics caters to a number of industry segments like banking and finance, insurance, manufacturing, telecom and retail and publishing. Company is focused on emerging business and expanding its reach by partnership and acquisitions. Datamatics has continued to focus its efforts towards offering a comprehensive suite of customized, smart and innovative solutions, powered by Artificial Intelligence and Machine Learning, Robotics, IoT, Cloud and Mobility. We expect, the company could get better opportunity in Automation, Robotics and Artificial Intelligence because of an early entry in the segment.

Robotic Process, Automation and Artificial Intelligence are emerging segments in the industry. Robotic Process Automation (RPA) could be another game changer for IT Industry. Datamatics has entered into the segment much before its peers. RPA solutions can help enterprises simplify, automate and transform customers' businesses. Datamatics has been successfully using Robotic Process Automation (RPA) technology as a key enabler to help clients in their digital transformation journey.

Its strategy of focusing more on US/Europe markets and defocussing on India, hiring sales people on ground in US and separating sales team for product /IP led businesses have started to bear early fruits. Putting more technologies into internal operations could improve efficiency/productivity and successful integration of RJ Globus Philippines acquisition has helped stabilize margin profile.







Datamatic's strong order inflow, stable financial profile led by steady revenue growth, strong liquidity profile, healthy internal accrual generation, comfortable capital structure and extensive experience of promoters in IT and ITeS industry gives us comfort.

Investors can buy in the Rs 532-552 band and add on dips in the Rs 477-495 band (11.75x FY25E EPS). We believe the base case fair value of the stock is Rs 599 (14.5x FY25E EPS) and the bull case fair value of the stock is Rs 641 (15.5x FY25E EPS) over the next 2-3 quarters. At the LTP of Rs 542.25, the stock is trading at 13.1x FY25E EPS.

| Q4FY23 | Q4FY22 | YoY-% | Q3FY23 | QoQ-% | FY21 | FY22 | FY23P | FY24E | FY25E |
|--------|--|--|---|--|--|---|--|--|---|
| 416.3 | 313.3 | 32.9 | 372.6 | 11.7 | 1,149.1 | 1,201.1 | 1,459.2 | 1,699.4 | 1,953.7 |
| 84.1 | 50.0 | 68.4 | 59.0 | 42.7 | 105.6 | 193.2 | 242.6 | 277.0 | 315.5 |
| 8.9 | 9.2 | -3.5 | 8.8 | 0.8 | 39.5 | 33.3 | 35.0 | 36.0 | 35.8 |
| 5.3 | 12.2 | -56.5 | 10.6 | -50.1 | 46.4 | 35.0 | 38.7 | 33.1 | 34.2 |
| 0.5 | 1.5 | -66.2 | 0.5 | -9.3 | 3.2 | 2.9 | 2.9 | 3.1 | 3.2 |
| 21.6 | 6.5 | 231.7 | 15.3 | 41.8 | 25.4 | 36.7 | 58.1 | 61.0 | 67.7 |
| 59.7 | 46.9 | 27.3 | 45.9 | 30.2 | 80.7 | 150.5 | 189.0 | 211.6 | 243.6 |
| 10.1 | 8.0 | 27.3 | 7.8 | 30.2 | 13.7 | 25.5 | 32.1 | 35.9 | 41.3 |
| | | | | | 11.5 | 19.1 | 19.8 | 18.7 | 18.5 |
| | | | | | 39.6 | 21.2 | 16.9 | 15.1 | 13.1 |
| | | | | | 28.0 | 14.6 | 11.6 | 10.0 | 8.5 |
| | 416.3 84.1 8.9 5.3 0.5 21.6 59.7 | 416.3313.384.150.08.99.25.312.20.51.521.66.559.746.9 | 416.3313.332.984.150.068.48.99.2-3.55.312.2-56.50.51.5-66.221.66.5231.759.746.927.3 | 416.3313.332.9372.684.150.068.459.08.99.2-3.58.85.312.2-56.510.60.51.5-66.20.521.66.5231.715.359.746.927.345.9 | 416.3313.332.9372.611.784.150.068.459.042.78.99.2-3.58.80.85.312.2-56.510.6-50.10.51.5-66.20.5-9.321.66.5231.715.341.859.746.927.345.930.2 | 416.3313.332.9372.611.71,149.184.150.068.459.042.7105.68.99.2-3.58.80.839.55.312.2-56.510.6-50.146.40.51.5-66.20.5-9.33.221.66.5231.715.341.825.459.746.927.345.930.280.710.18.027.37.830.211.539.6 | 416.3313.332.9372.611.71,149.11,201.184.150.068.459.042.7105.6193.28.99.2-3.58.80.839.533.35.312.2-56.510.6-50.146.435.00.51.5-66.20.5-9.33.22.921.66.5231.715.341.825.436.759.746.927.345.930.280.7150.510.18.027.37.830.213.725.510.18.027.337.830.211.519.139.621.2 | 416.3313.332.9372.611.71,149.11,201.11,459.284.150.068.459.042.7105.6193.2242.68.99.2-3.58.80.839.533.335.05.312.2-56.510.6-50.146.435.038.70.51.5-66.20.5-9.33.22.92.921.66.5231.715.341.825.436.758.159.746.927.345.930.280.7150.5189.010.18.027.37.830.213.725.532.144.14.14.14.14.14.14.14.14.14.14.14.14.14.15.31.5-66.20.5-9.33.22.92.921.66.5231.715.341.825.436.758.159.746.927.37.830.213.725.532.110.18.027.37.830.213.725.532.14.14.14.14.14.14.14.14.14.14.14.14.14.14.15.34.14.14.14.14.14.15.44.14.14.14.14.14.14.14.14.14.14.14.14.14.14. | 416.3313.332.9372.611.71,149.11,201.11,459.21,699.484.150.068.459.042.7105.6193.2242.6277.08.99.2-3.58.80.839.533.335.036.05.312.2-56.510.6-50.146.435.038.733.10.51.5-66.20.5-9.33.22.92.93.121.66.5231.715.341.825.436.758.161.059.746.927.345.930.280.7150.5189.0211.610.18.027.37.830.213.725.532.135.910.18.027.37.830.213.725.532.135.910.18.027.37.830.213.725.532.135.910.18.027.37.830.213.725.532.135.910.18.027.37.830.213.725.532.135.910.18.027.37.830.213.725.532.135.910.18.027.37.830.213.725.532.135.910.18.027.37.830.213.725.532.135.910.18.027.33.839.621.216.915.1 |

Financial Summary (Consolidated)

(Source: Company, HDFC sec)

Q4FY23 Result Update

- Datamatics reported robust performance in Q4FY23, consolidated revenue grew by 11.7% QoQ and 32.9% YoY to Rs 416 crore in Rupee terms.
- EBIT was up by 50% QoQ, and 84.5% YoY to Rs 75.3 crore and EBIT margin ramped up to Rs 18.1% in Q4FY23 vs. 13.5% in Q3FY23 and 13% in Q4FY22. Net Profit grew by 30.2% QoQ and 27.3% YoY to Rs 59.7 crore. PAT margin increased to 14.3% vs. 12.3% in Q3FY23 and 15% in Q4FY22.
- Consolidated revenue grew by 21.5% YoY to Rs 1459 crore and net profit was up by 25.5% to Rs 189 crore in FY23.

Recent Triggers

Datamatics identified the key strategic priorities to drive robust revenue growth and margin improvements going forward

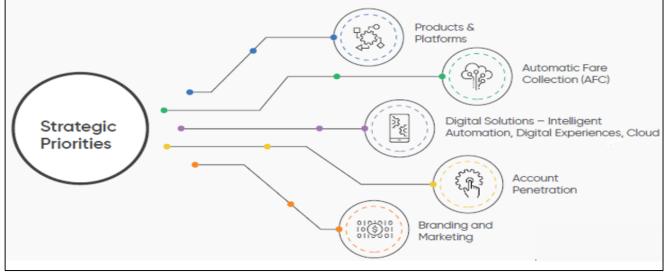
Datamatics's solution and services are aligned with Digital Technologies, Digital Operations and, Digital Experiences. The company provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Digital Technology Solutions, Business Process Management and Engineering Services powered







by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent Document Processing, Business Intelligence and Automated Fare Collection.



(Source: Company, HDFC sec)

Product & Platforms: Datamatics is investing and renewing own IP solutions in the digital technology space. Datamatics Intelligent Automation Platform (IAP) is a unified platform to automate a series of tasks, processes, and unstructured and semi-structured data in documents. The IAP combines the capabilities of TruBot for Robotic Process Automation (RPA), TruCap+ for Intelligent Document Processing (IDP) along with artificial intelligence/Machine Learning models developed by Datamatics. The company has developed iPM for end to end workflow management, TruBI for business intelligence & data visualization and TruFare for Automatic Fare Collection. For Datamatics all these products and platforms are getting good traction in the market.

Automatic Fare Collection (AFC): Datamatics AFC has been one of key focus areas and seeing huge opportunity in US and emerging economies around the world. In India, recently phase 1 of Mumbai Metro (Lane 2A & 7) has become operational, and Datamatics has implemented Automatic Fare Collection (AFC) system. The company has made significance progress on phase 2 of Mumbai Metro (Line 2A & 7) and Memphis Area Transit Authority (MATA), the public transportation provider for the Memphis area, USA.

The company has won the AFC contracts for Delhi – Meerut RRTS Corridor by National Capital Region Transport Corporation (NCRTC) and, for Kolkata Metro by Rail Vikas Nigam Ltd over the last two years. The company is likely to continue to scale talent globally, invest in employees and accelerate innovation and digital capabilities to capitalize on the expanding market opportunities. Though the margins in this segment are lower at this stage, the company visualises higher margins going forward.







Digital Solutions:

Datamatics has a strong footprint in the digital space providing new age solutions in Cloud, Mobility, Robotics, Digital Process Automation and Artificial Intelligence. Datamatics now has a strong "product portfolio" in Robotic Process Automation (TruBot), Intelligent Document Processing (TruCap+), Business Intelligence & Advanced Analytics (TruBI), Artificial Intelligence (TruAI) and Automatic Fare Collection (TruFare) which are key focus areas and it could result in generating revenues going forward.

With a growing demand for Digital Technologies, the company delivers deep expertise in Cloud, Digital Workplace, LCNC (low-code-no-code) platforms, DevOps, Analytics, and Artificial Intelligence.

The company has built products in Intelligent Automation to deliver the benefits of true automation. The Intelligent Automation Platform (IAP) comprises of Robotic Process Automation (TruBot), Intelligent Document Processing (TruCap+), AI/ML models (TruAI), and Business Intelligence (TruBI), that can be deployed as an integrated solution or as standalone products. The products are commercially licensed to various enterprises across Banking, Manufacturing, Logistics, Insurance, and Financial Services. The products are consistently recognised by leading analyst firms like Gartner, IDC, Forrester, Everest Group, and 451 Research in their reports.

Digital Operations

On Digital Operations, Datamatics manages front-office, mid-office, and back-office processes across Financial Services, Banking, and Insurance. The company is one of the major providers of Finance & Accounting Operations for global enterprises. The company's digitally augmented suite of technologies power its operations to deliver process excellence. The suite consists of RPA, IDP (intelligent document processing), AI/ML models, smart workflows, and mobility. Besides, Its Digital content management service offering caters to publishing e-retail clients for creating innovative layouts for eBooks, organizing and designing of online magazines. The company also provides services like web page designing, layout formation for e-retailers such as eBay and Wall Mart, etc.

Digital Experiences

Digital Experiences solutions provide exceptional customer experience across all digital touchpoints. Datamatics' expertise in customer management processes and technology ensures superior and consistent customer experiences across the entire customer life cycle. Besides, Datamatics has also been focusing on new-age Digital Technologies like the open loop, NFC, contactless mobile ticketing in Automatic Fare Collection and Smart transport as growth areas across the globe.

There is a robust demand environment across segments and industries Datamatics operates in. Datamatics priorities for the coming year include supply and talent integration, focus on the US market and tightly managing cash flows.







Rapid development in transportation including Metro and Roadway to bring AFC/CFC demand going forward

Automated Fare Collection or AFC systems are hardware units powered by secure and scalable AFC software solutions that are built to automatically handle fare collection in places of high footfall, such as, metro rails, railways, mass rapid transition systems, bus rapid transit systems, ferries, waterways, parking lots, etc. AFC systems are used for cash flow automation and sustained revenue assurance even while dissipating queues and crowds quickly during heavy rush hours.

Contactless Fare Collection (CFC) is a mobile application that allows passengers to book tickets and transit passes by using their mobile phones, even for multi-modal connected journeys across a railway, a waterway, and a roadway. It allows contact-free and cash free transactions, which are facilitated by UPI, credit cards, debit cards, and net banking.

AFC Central Clearing House System or CCHS is a fully automated, brick and mortar centralized operations facility that apportions a passenger-specific fare collected for a connected journey, across different transit operators, who manage different modes of travel. It uses processes similar to the apportioning of revenue collected for mobile calls engaging different mobile operators across different geographical zones.



(Source: Company, HDFC sec)

The proliferation of mass rapid transportation systems (MRTS), such as metro rails, bus rapid transit systems, and light rails have resulted in unprecedented passenger volumes. This changing business scenario has generated the need for next-generation, smart automatic fare collection (AFC) systems. These AFC systems and solutions not only pave way for leaner operations but also reduce the risks and costs associated with handling cash and infection due to contagions at crowded places of mass transit.







Key applications platforms

<u>TruFare:</u>

- TruFare is an end to end Automatic Fare Collection System for rapid transit Systems.
- Datamatics' TruFare is a highly secure, scalable, reliable, and state-of-the-art Automatic Fare Collection (AFC) solution built for the digitally savvy urban transport systems.
- It is highly scalable and is capable of handling large passenger volumes without any degradation in the response and user experience.
- The modularity of the TruFare AFC system allows integration with new technologies and fare media, such as open loop, EMV open loop, QR Code, NFC, account-based ticketing, card-based ticketing, and contactless mobile ticketing.
- It enhances the overall passenger commuting experience and reduces the total cost of ownership for the transit operators.

TrueFareMonitor:

- Monitor all field devices, such as automatic gates, validators, TVMs, etc., from a centralized location
- Ensure seamless remote monitoring of AFC system enabled business continuity at all times.

TruFareVend:

- Implement software suite for self-service kiosks such as ticket vending machines (TVM)
- Facilitate quick ticket issuance and quicker dispersion of crowds with TVMs placed strategically around heavy footfall areas

TruFareCH

- Facilitate Central Clearing House system (CCHS) enabled multi-modal, multi operator and multi fare transit with TruFareCH system
- Ensure seamless multiple stop journey with one nation one card one payment paradigm

TruFareToM

- Expedite ticketing operations by using the full feature manned point of sale (PoS) system for the ticket sales and customer support
- Accelerate the pace of manned operations for fast ticketing fulfillment and faster dispersion of long winding queues

TruFareGate

- Deploy software suite for automatic gates and validators
- Facilitate validation and fare deduction for various fare media such as, smart cards, QR code tickets, tokens, mobile tickets, etc.
- Facilitate contactless fare collection and contactless entry at crowded public places

TruFareSecure

- Install security module software application for encryption / decryption to make sure only valid tickets are accepted and only trusted devices communicate
- Ensure safe and secure payment transactions in a connected yet distributed large and small ecosystems







TruFareMobile

- Implement mobile application suite for mobile ticketing and passenger travel planning by using contactless modes
- Ensure zero latency multi-modal journeys through safe and secure AFC payment
- Ensure contagion-free payments through mobile phone applications

Datamatics AFC segment contributes ~6% to the revenue and the company has signed multiyear deals with Delhi, Kolkata Meerut Metro Rails for automatic fare collection (using the TrueFARE platform). These deals are at US\$85-100 mn. TCV deals has started to add incremental revenue from FY23 onwards for next three to five years. The company is working on key strategies like cost rationalization, negotiation with the existing clients and expanding into US market. Apart from this, the company is likely to continue to scale talent globally, invest in employees and accelerate innovation and digital capabilities to capitalize on the expanding market opportunities.

Strategic partnership with MST acquisition to derive revenue going forward

Datamatics has seen stable growth over the years, with prudent investments in the emerging technologies space, strategic partnerships, and growth in subsidiaries. This has also been a year of renewed partnerships and forging new alliances. Keeping in mind the upcoming trends in IT, Datamatics endeavors to create new business opportunities and invest in niche technologies in order to service a wider consumer demographic.

Datamatics has entered into a strategic partnership with Alkermes on May 03, 2023, a global biopharmaceutical company developing innovative medicines in the fields of neuroscience and oncology. Datamatics is helping clients globally by augmenting their support teams using customized process automation and AI/ML technology. Key facts are

- The partnership is focused on enhancing Alkermes' patient support services for people prescribed Alkermes medicines.
- Datamatics has deployed a remote patient coordinator service staffed with a team of individuals with healthcare experience to support patients in accessing their medicines and reminding them of their appointments.
- Datamatics is also helping modernize existing systems and processes to enable the Alkermes' Patient Access Services team to enhance the customer experience.

Datamatics continues to remain focused on 'Humanizing the Digital' and delivering experiences that are most sensitive and empathetic towards the needs of Alkermes' patients. The company looks forward to a long-term partnership because of Alkermes' ongoing expansion journey.



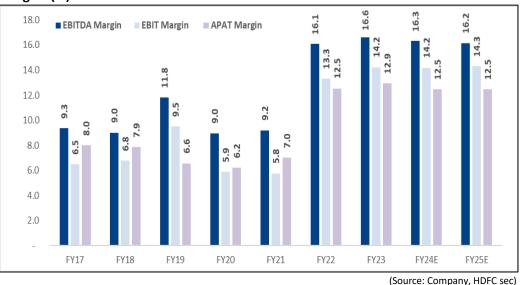




Margins stability led by operational efficiencies

Datamatics reported EBITDA margin at 20.2% in Q4FY23 vs. 15.8% in Q3FY23 and 15.9% in Q4FY22. EBIT margin ramped up to Rs 18.1% in Q4FY23 vs. 13.5% in Q3FY23 and 13% in Q4FY22. PAT margin increased to 14.3% vs. 12.3% in Q3FY23 and 15% in Q4FY22. Taking into the consideration the margin levers like cost rationalisation, low margin customer's let go strategy, better mix of onshore and offshore business, expectation of price negotiation on upward trend, favourable currency movement, increasing trend of utilisation, traction in digital technology and other operational efficiencies, the margin stability/improvement could continue in FY24E and beyond.

The company guided EBITDA margin in the range of 16-18%. Hence, we expect EBITDA margins at a range of 16% to 16.5% for FY24E to FY25E and PAT margins at 12.5% for FY24E to FY25E.



Margins (%)

Long term Triggers

Providing services and solution across the diversified sector

Datamatics's primarily engaged in three categories of business, like Digital Technologies, Digital Operations and, Digital Experiences along with intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Digital Technology Solutions, Business Process Management and Engineering Services powered by Artificial Intelligence. The company has established products in Robotic Process Automation, Intelligent Document Processing, Business Intelligence and Automated Fare Collection.



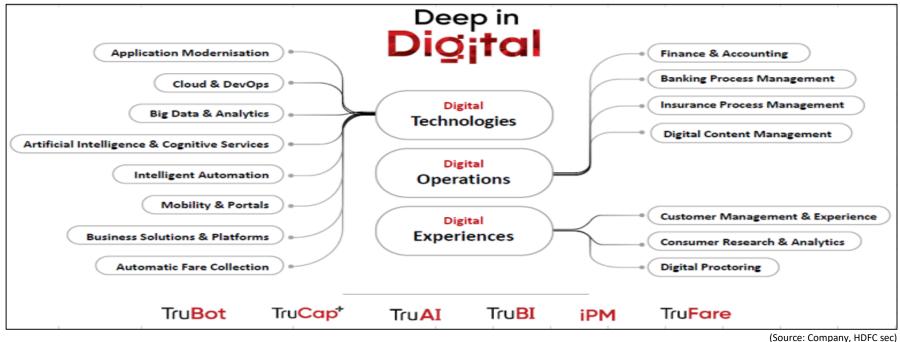




Datamatics is engaged with global customers and diversified services across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines. Lumina Datamatics, is a key player in the Publishing and e-Commerce BPM space, has delivery centers in the USA and India.

Datamatics customer profile remains diversified across sectors, such as BFSI, manufacturing, publishing, hospitality, and international organisations, among others. The BFSI sector contributed 24% to the total revenues in FY23, Education and Publishing 22%, Technology and consulting 19%, Mfg, Infra & Logistics 12%, Retail 8% and Govt (not for Profit) 12% during the same period. The company's top five customers drove ~24% of its revenue in FY23.





Inorganic acquisitions by Datamatics over time have helped add to its basket of services and acquire companies have all done well. Datamatics acquired two companies in the past 5 years. It divested stake in cignex in 2021 that it acquired in 2011.







Extensive experience of management

The promoters, along with the company's other senior management, have extensive experience in the IT and BPM space, which has helped drive the company's growth over the years. Promoters are highly qualified and experienced in related to responsibility's area and capabilities of the promoters and management inspires investor's confidence. The Founder and Chairman of Datamatics, Mr. Lalit Kanodia has been associated with the IT service industry for more than five decades.

<u>Mr Lalit Kanodia</u> (Chairperson & Executive Director), was the founding Managing Director of Tata Consultancy Services (TCS), and is a B.Tech from IIT and an MBA and PhD from MIT, USA and is regarded as one of the pioneers of the Indian software and offshore services industry.

<u>Mr Rahul Kanodia</u> is Executive Director and CEO of Datamatics and has over 25 years of work experience and has held several progressively senior and leadership positions. Rahul holds an MBA degree from Columbia University (USA), with a major in Business Strategy & Marketing and a minor in Mergers & Acquisitions and Turnaround Management.

<u>Sandeep Mantri</u> is CFO of the company, and has more than 22 years of work experience. He leads finance, accounts, admin and travel at Datamatics. He is responsible for Corporate Finance, Accounts, M&A, Investor Relations, Corporate Planning, Risk Management, Treasury, taxation, administration and travel. He is an alumni of Berkeley-HAAS school of business, IIM Calcutta, and holds CPA, FCA and ICWAI.

Strong fundamentals led by healthy debt protection metrics and liquidity

- Datamatics has reported stable and strong revenue growth in the past. In FY23, the company generated total revenue of Rs 1459 crore and net profit of Rs 189 crore, which grew at a CAGR of 10% and 21.6% over the past decade, supported by growth across geographies and segments. We expect consolidated revenue to grow at a ~16% CAGR and net profit to grow at a ~14% over FY23-FY25E.
- The company's reported margin has been volatile over the past, the company's EBIT margin was in the range of 5.8-7.8% till FY21. The company's EBIT margin ramped up to 13.3% in FY22 and 14.2% in FY23, supported by the cost rationalisation initiatives, negotiation with clients for price hike, better mix of offshore and onshore services, and shifting to own IP based product and platform. We expect margin at 14.2% and 14.3% in FY24E and FY25E, supported by cost rationalisation efforts. Digital Technology segment earns the lowest margins as product development spends are written off in the year of spend and not capitalised, AFC contracts have been obtained at a low margin to gain entry. Margins rose in FY22 as travel expenses fell in the backdrop of Covid, Datamatics gave up some offices and also reduced contractors. It also allowed low margin work/customers to attrite.
- The company has robust debt protection metrics and continued to rely on minimal debt and maintained a comfortable capital structure with gearing of 0.1x as on March 31,2023.
- In the absence of any material capex or investments towards inorganic growth over the last two years, the cash and cash equivalent have increased, translating into strong liquidity position for the company. The total cash, cash equivalents and fair value of Mutual Funds stood at Rs 401 crore as on March 31, 2023 as compared to Rs 432 crore at the end of Dec 31, 2022.
- The net receivable days remain decreased 67 days YoY in FY23 from 74 days in FY22.







- We expect the FCF to remain positive, going forward, even after factoring in annual capex. Because of cost rationalization efforts, the company could see growth in profitability as well as better return ratios in the future.
- Rise in net profit margin could help to increase its return ratios, we expect RoE at 18-19% and RoCE at 18-18.5% over FY24E to FY25E, respectively.
- Datamatics' Robotic software subsidiaries are bleeding currently as they are in investment / testing phase. This could continue for a few more years.

What could go wrong?

- Indian rupee appreciation against the USD, pricing pressure, retention of the skilled headcount, strict immigration norms and rise in visa costs are key concerns.
- Datamatics derived 66% of its operating revenue in FY23 from the US, UK and EU markets; economic uncertainties and expectation of economic recession in these regions could impact demand and it could hit earning visibility.
- The company's margins are less than other major IT layers owing to its moderate scale of operations and high exposure to India and West Asian geographies, which have lower margins compared to the US and Europe.
- Given the intense competition in the industry, Datamatics' profit margins are susceptible to pricing pressures and wage inflation. Further, much of the revenues and margins are exposed to forex risks, although the company's hedging mechanisms mitigate the same to an extent.
- Datamatics attrition remained above 20%, it was at 24.8% in Q4FY23 vs. 24.7% in Q3FY23 and 30% in Q4FY22, led by intense competition and demand for talent. However, the company is looking to reduce attrition through wage hikes and the situation in IT hiring has slowed across the industry lately.
- Datamatics business depends on the quality of the workforce in niche and emerging segments. Failure to attract, retain and motivate key employees could impair the company's ability to offer the right quality of service to the clients.
- Datamatics faces different levels of competition across segments from domestic as well as multinational companies. Any non-renewal of contracts or higher discounts due to aggressive competition intensity could impact the sustainability and scalability from such clients. Slackening of pace of new large deals could impact the growth visibility.
- Promoter holding decreased by 3.4% in Q3FY23 and stood at 70.9% as on March 31, 2023; further stake sale by promoter in near future could hit investor sentiments towards the company.

Company Profile

Datamatics Global Services Ltd is a technology solution and services provider company, provides solutions for data driven businesses to enhance their productivity and customer experience. The company is engaged in three key segments—digital operations, digital experience and digital technology. The company has also developed products in robotics process automation, advanced analytics, business intelligence, and automated fare collection.







The company is engaged with global customers and diversified across various sectors, such as Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines, supported by ~12000 employees for more than 300 clients as on March 31, 2023. Datamatics is headquartered in Mumbai, with offices across North America, Europe, Australia and Asia, through its subsidiaries. The company is headed by Dr. Lalit S. Kanodia, the Chairman, and Mr. Rahul L. Kanodia, the Vice Chairman and CEO.

Operating Metrics

Segment wise performance

| Rs in Cr | Q4FY21 | Q1FY22 | Q2FY22 | Q3FY22 | Q4FY22 | Q1FY23 | Q2FY23 | Q3FY23 | Q4FY23 |
|-------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Revenue | | | | | | | | | |
| Digital Operations | 127 | 125 | 127 | 123 | 142 | 147 | 143 | 153 | 187 |
| Digital Experience | 38 | 39 | 37 | 42 | 40 | 46 | 52 | 61 | 59 |
| Digital Technologies | 119 | 124 | 135 | 136 | 131 | 133 | 148 | 159 | 169 |
| Revenue from Operations | 284 | 288 | 299 | 301 | 313 | 327 | 343 | 373 | 416 |
| Revenue-% | | | | | | | | | |
| Digital Operations | 44.7 | 43.4 | 42.5 | 40.9 | 45.4 | 45.1 | 41.7 | 41.0 | 45.0 |
| Digital Experience | 13.4 | 13.5 | 12.5 | 13.8 | 12.8 | 14.1 | 15.3 | 16.4 | 14.3 |
| Digital Technologies | 41.9 | 43.1 | 45.0 | 45.2 | 41.8 | 40.7 | 43.0 | 42.6 | 40.7 |
| EBIT Margin-% | | | | | | | | | |
| Digital Operations | 19.8 | 20.3 | 21.4 | 17.2 | 20.7 | 23.3 | 22.7 | 19.5 | 23.0 |
| Digital Experience | 11.2 | 4.7 | 12.3 | 24 | 17 | 23.2 | 25.4 | 27.8 | 28.2 |
| Digital Technologies | 2.6 | 4.9 | 7.4 | 8.3 | 4.6 | -4.3 | -2 | 2.2 | 9.1 |

Revenue By Industry

| % | Q4FY22 | Q1FY23 | Q2FY23 | Q3FY23 | FY23 |
|-------------------------|--------|--------|--------|--------|------|
| BFSI | 27 | 25 | 24 | 24 | 24 |
| Education & Publishing | 24 | 23 | 23 | 22 | 22 |
| Technology & Consulting | 20 | 22 | 18 | 16 | 19 |
| Mfg, Infra & Logistics | 11 | 13 | 13 | 12 | 12 |
| Retail | 6 | 7 | 7 | 8 | 8 |
| Not for profit/Govt | 5 | 7 | 11 | 13 | 12 |
| Others | 7 | 3 | 4 | 5 | 3 |







Revenue By Geography

| % | Q4FY22 | Q1FY23 | Q2FY23 | Q3FY23 | FY23 |
|-------------|--------|--------|--------|--------|------|
| USA | 60 | 55 | 54 | 54 | 54 |
| UK & Europe | 11 | 14 | 13 | 11 | 12 |
| India | 25 | 25 | 28 | 29 | 27 |
| RoW | 4 | 6 | 5 | 6 | 7 |

Client Concentrations

| % | Q4FY21 | Q1FY22 | Q2FY22 | Q3FY22 | Q4FY22 | Q1FY23 | Q2FY23 | Q3FY23 | FY23 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|
| Тор-5 | 25 | 26 | 27 | 27 | 22 | 25 | 26 | 24 | 24 |
| Тор-10 | 36 | 38 | 39 | 41 | 35 | 37 | 35 | 37 | 37 |
| Тор-20 | 49 | 52 | 52 | 53 | 47 | 50 | 50 | 52 | 52 |

Peer Comparison

| Company Be in Cr | Mkt | Sales | | EBIT | | РАТ | | ROE-% | | | P/E (x) | | | | | |
|---------------------------|---------|--------|--------|--------|-------|-------|-------|-------|-------|-------|---------|-------|-------|-------|-------|-------|
| Company, Rs in Cr Cap, Cr | Cap, Cr | FY23P | FY24E | FY25E | FY23P | FY24E | FY25E | FY23P | FY24E | FY25E | FY23P | FY24E | FY25E | FY23P | FY24E | FY25E |
| Mastek | 6341.0 | 2563.4 | 3007.1 | 3436.7 | 388.5 | 468.0 | 562.0 | 267.7 | 344.3 | 427.9 | 19.4 | 18.8 | 19.9 | 23.3 | 18.1 | 14.5 |
| Zensar Tech | 9043.3 | 4848.0 | 5200.0 | 5754.0 | 369.0 | 594.0 | 687.0 | 328.0 | 488.0 | 565.0 | 11.3 | 15.1 | 16.1 | 27.9 | 18.7 | 16.2 |
| Datamatics Global | 3196.5 | 1459.2 | 1699.4 | 1953.7 | 207.6 | 241.0 | 279.7 | 189.0 | 211.6 | 243.6 | 19.8 | 18.7 | 18.5 | 16.9 | 15.1 | 13.1 |

(Source: HDFC sec)







Financials (Consolidated)

| Income Statement | | | | | |
|--------------------|--------|--------|--------|--------|--------|
| (Rs Cr) | FY21 | FY22 | FY23P | FY24E | FY25E |
| Net Revenues | 1149.1 | 1201.1 | 1459.2 | 1699.4 | 1953.7 |
| Growth (%) | -4.5 | 4.5 | 21.5 | 16.5 | 15.0 |
| Operating Expenses | 1043.4 | 1007.8 | 1216.6 | 1422.4 | 1638.1 |
| EBITDA | 105.6 | 193.2 | 242.6 | 277.0 | 315.5 |
| Growth (%) | -2.0 | 82.9 | 25.5 | 14.2 | 13.9 |
| EBITDA Margin (%) | 9.2 | 16.1 | 16.6 | 16.3 | 16.2 |
| Depreciation | 39.5 | 33.3 | 35.0 | 36.0 | 35.8 |
| EBIT | 66.2 | 159.9 | 207.6 | 241.0 | 279.7 |
| Other Income | 46.4 | 35.0 | 38.7 | 33.1 | 34.2 |
| Interest expenses | 3.2 | 2.9 | 2.9 | 3.1 | 3.2 |
| РВТ | 109.4 | 192.1 | 243.4 | 271.0 | 310.7 |
| Тах | 25.4 | 36.7 | 58.1 | 61.0 | 67.7 |
| RPAT | 84.0 | 155.4 | 185.3 | 210.0 | 243.0 |
| АРАТ | 80.7 | 150.5 | 189.0 | 211.6 | 243.6 |
| Growth (%) | 7.9 | 86.5 | 25.5 | 12.0 | 15.1 |
| EPS | 13.7 | 25.5 | 32.1 | 35.9 | 41.3 |

| As at March (Rs Cr) | FY21 | FY22 | FY23P | FY24E | FY25E |
|---------------------------------|-------|-------|--------|--------|--------|
| SOURCE OF FUNDS | | | | | |
| Share Capital | 29.5 | 29.5 | 29.5 | 29.5 | 29.5 |
| Reserves | 686.5 | 827.5 | 1018.5 | 1188.8 | 1382.3 |
| Shareholders' Funds | 715.9 | 857.0 | 1047.9 | 1218.3 | 1411.8 |
| Long Term Debt | 10.5 | 6.5 | 12.8 | 10.3 | 12.6 |
| Net Deferred Taxes | -15.4 | -16.9 | -13.9 | -14.6 | -15.4 |
| Long Term Provisions & Others | 27.8 | 33.9 | 41.8 | 39.0 | 33.6 |
| Minority Interest | -0.7 | -3.6 | -7.2 | -8.8 | -9.4 |
| Total Source of Funds | 738.2 | 876.9 | 1081.4 | 1244.1 | 1433.2 |
| APPLICATION OF FUNDS | | | | | |
| Net Block & Goodwill | 213.4 | 187.5 | 218.1 | 255.0 | 239.4 |
| CWIP | 0.0 | 3.4 | 0.0 | 0.0 | 0.0 |
| Other Non-Current Assets | 37.8 | 78.6 | 131.9 | 113.0 | 124.3 |
| Total Non Current Assets | 251.2 | 269.5 | 350.0 | 368.0 | 363.7 |
| Trade Receivables | 183.5 | 244.5 | 268.9 | 344.5 | 406.8 |
| Cash & Equivalents | 258.5 | 431.7 | 401.3 | 443.3 | 537.3 |
| Other Current Assets | 199.5 | 147.1 | 247.2 | 271.9 | 312.7 |
| Total Current Assets | 641.5 | 823.4 | 917.4 | 1059.8 | 1256.8 |
| Short-Term Borrowings | 9.6 | 56.6 | 8.4 | 13.4 | 10.9 |
| Trade Payables | 89.5 | 99.9 | 113.4 | 111.7 | 123.2 |
| Other Current Liab & Provisions | 55.4 | 59.5 | 64.2 | 58.4 | 53.3 |
| Total Current Liabilities | 154.5 | 216.0 | 186.0 | 183.6 | 187.3 |
| Net Current Assets | 486.9 | 607.4 | 731.4 | 876.2 | 1069.5 |
| Total Application of Funds | 738.2 | 876.9 | 1081.4 | 1244.1 | 1433.2 |

(Source: Company, HDFC sec)





Datamatics Global Services Ltd.



Cash Flow Statement

| (Rs Cr) | FY21 | FY22 | FY23P | FY24E | FY25E |
|---------------------------|--------|--------|-------|--------|-------|
| Reported PBT | 108.9 | 192.1 | 243.4 | 271.0 | 310.7 |
| Non-operating & EO items | -3.6 | -6.6 | 1.1 | -1.1 | -1.2 |
| Interest Expenses | 0.1 | -5.1 | -7.5 | 3.1 | 3.2 |
| Depreciation | 39.5 | 33.3 | 35.0 | 36.0 | 35.8 |
| Working Capital Change | -7.6 | 9.8 | -93.4 | -108.8 | -98.0 |
| Tax Paid | -25.6 | -41.1 | -47.8 | -61.0 | -67.7 |
| OPERATING CASH FLOW (a) | 111.6 | 182.4 | 130.7 | 139.3 | 182.8 |
| Сарех | -16.8 | -27.3 | -39.0 | -35.0 | -45.0 |
| Free Cash Flow | 94.8 | 155.1 | 91.8 | 104.3 | 137.8 |
| Investments | -68.6 | -110.7 | -70.5 | -21.4 | 8.6 |
| Non-operating income | 6.1 | 3.8 | 10.5 | 1.1 | 1.2 |
| INVESTING CASH FLOW (b) | -79.3 | -134.2 | -99.0 | -55.3 | -35.3 |
| Debt Issuance / (Repaid) | -116.1 | 27.5 | -65.0 | 2.5 | -0.3 |
| Interest Expenses | -2.9 | -2.3 | -2.6 | -3.1 | -3.2 |
| FCFE | -24.3 | 180.3 | 24.2 | 103.6 | 134.3 |
| Share Capital Issuance | 0.4 | 0.0 | 0.0 | 0.0 | 0.0 |
| Dividend | 9.8 | -4.5 | 1.2 | -41.3 | -50.1 |
| FINANCING CASH FLOW (c) | -108.8 | 20.7 | -66.4 | -41.9 | -53.5 |
| NET CASH FLOW (a+b+c) | -76.5 | 68.9 | -34.7 | 42.0 | 94.0 |

| Key Ratios | | | | | |
|-------------------------|-------|-------|-------|-------|-------|
| Particulars | FY21 | FY22 | FY23P | FY24E | FY25E |
| Profitability Ratio (%) | | | | | |
| EBITDA Margin | 9.2 | 16.1 | 16.6 | 16.3 | 16.2 |
| EBIT Margin | 5.8 | 13.3 | 14.2 | 14.2 | 14.3 |
| APAT Margin | 7.0 | 12.5 | 12.9 | 12.5 | 12.5 |
| RoE | 11.5 | 19.1 | 19.8 | 18.7 | 18.5 |
| RoCE | 10.8 | 18.5 | 19.2 | 18.5 | 18.4 |
| Solvency Ratio (x) | | | | | |
| Debt/EBITDA | 0.2 | 0.3 | 0.1 | 0.1 | 0.1 |
| D/E | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 |
| PER SHARE DATA (Rs) | | | | | |
| EPS | 13.7 | 25.5 | 32.1 | 35.9 | 41.3 |
| CEPS | 20.4 | 31.2 | 38.0 | 42.0 | 47.4 |
| BV | 121.5 | 145.4 | 177.8 | 206.7 | 239.5 |
| Dividend | 1.3 | 0.0 | 0.0 | 3.8 | 5.0 |
| Turnover Ratios (days) | | | | | |
| Debtor days | 58 | 74 | 67 | 74 | 76 |
| Creditors days | 28 | 30 | 28 | 24 | 23 |
| VALUATION (x) | | | | | |
| P/E | 39.6 | 21.2 | 16.9 | 15.1 | 13.1 |
| P/BV | 4.5 | 3.7 | 3.1 | 2.6 | 2.3 |
| EV/EBITDA | 28.0 | 14.6 | 11.6 | 10.0 | 8.5 |
| EV / Revenues | 2.6 | 2.4 | 1.9 | 1.6 | 1.4 |
| Dividend Yield (%) | 0.2 | 0.0 | 0.0 | 0.7 | 0.9 |

(Source: Company, HDFC sec)

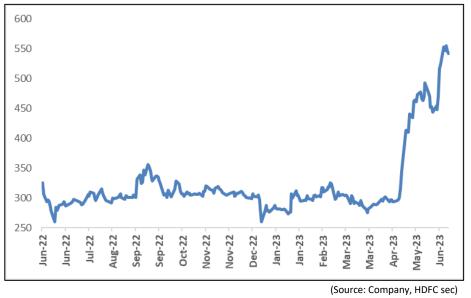




Datamatics Global Services Ltd.



One Year Price Chart



HDFC Sec Retail Research Rating description

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This rating is given to stocks that have strong balance sheet and are from relatively stable industries which are likely to remain relevant for long time and unlikely to be affected much by economic or technological disruptions. These stocks have emerged stronger over time but are yet to reach the level of green rating stocks. They offer medium risk, medium return opportunities. Some of these have the potential to attain green rating over time.

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